Ticket#:19956

* Objective: Fresh install of windows on new HDD
* HDD S/N:WCC2E5EESLPX

Ticket#:20012

* pc not powering on MTR016
* blinking power led: 3,1
* reseated ram, powered on
* onboard diagnostics HDD error: 2000-0142
* recommend reapplying thermal paste
* original IP 10.0.7.116
* default gateway 10.0.7.100
* preferred DNS 10.0.1.3
* Replacement Drive WD 500 GB WCC2E5EKAXHK
* service tag 433NV52

DISTMICRO --> repurposing for FKJB

Optiplex 9020

processor: Intel Core i7-4785T 2.2GHz

Service tag H289FB2

Ticket#:20015

* Objective: prepare optiplex 745 for Ms. Slinger
* 745 service tag JMJHMD1
* Installed optiplex 745 replacing optiplex 330 service tag 3SOWDF1
* Used 1 DVI-I Splitter DVI-D to VGA Adapter